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| **Concern about abuse or neglect of a child** ***or*** **Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting** | **Concern about a child/young person or adult at risk of being drawn into extremism** |
| **Solihull Council:**Natasha Chamberlain - Senior Adviser **0121 704 6620**Lisa Morris - Early Years Team Manager **0121 704 6150**WMCTU Prevent Team: **0121 251 0241****Referral email address:** **ctu-gateway@west-midlands.pnn.police.uk** |
| **Childrens Social Care – for MASH referrals and advice**Multi-agency Safeguarding Hub**0121 788 4300****Out of hours: 0121 605 6060** |
| **Allegation against a member of staff or a childminder** | **DfE Incident Support** |
| **LADO** Local Authority Designated Officer**0121 788 4310**OFSTED Complaints (Early Years)(must be reported within 14 days)**0300 1234666** | Department for Education Incident Support helplineThe [Department for Education Incident Support helpline](https://protect-eu.mimecast.com/s/sVAJClR5kcXPJ65CjWscr?domain=gov.uk) is available to answer any questions you have about national emergency issues. Telephone: 0800 046 8687 Monday to Friday, 8am to 6pm |
| **Ofsted must be notified of significant events within 14 days** [**https://www.gov.uk/guidance/report-a-serious-childcare-incident**](https://www.gov.uk/guidance/report-a-serious-childcare-incident)**if your operating circumstances do change (that is, you open or close):****let Ofsted know by sending an email to** **enquiries@ofsted.gov.uk** **with ‘Change in operating hours’ in the subject field****in the body of the email, confirm the unique reference number for each setting and the details of the change.** |
| **Whistleblowing**NSPCC Whistleblowing Advice Line 0800 028 0285  | **Notifiable diseases**West Midlands Health Protection Team0344 225 3560 | **Environmental Health**0121 704 8000 |