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| **Concern about abuse or neglect of a child**  ***or***  **Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting** | | **Concern about a child/young person or adult at risk of being drawn into extremism** | |
| **Solihull Council:**  Natasha Chamberlain - Senior Adviser **0121 704 6620**  Lisa Morris - Early Years Team Manager **0121 704 6150**  WMCTU Prevent Team: **01212510241**  **Referral email address:** [**ctu-gateway@west-midlands.pnn.police.uk**](mailto:ctu-gateway@west-midlands.pnn.police.uk) | |
| **Childrens Social Care – for MASH referrals and advice**  Multi-agency Safeguarding Hub  **0121 788 4300** option 2  Emergency Duty Team **Out of hours: 0121 605 6060** | |
| **Allegation against a member of staff or a childminder** | | **Coronavirus Support** | |
| **LADO**  Local Authority Designated Officer  **0121 788 4310**  [**https://www.gov.uk/guidance/report-a-serious-childcare-incident**](https://www.gov.uk/guidance/report-a-serious-childcare-incident) | | **Public Health at Solihull Council** –  For advice or where a setting has reached the [threshold](https://www.solgrid.org.uk/eyc/wp-content/uploads/sites/31/2021/09/Solihull-Procedure-for-Managing-Covid-Cases.pdf) of confirmed cases please contact 0121 704 6892 or email [contacttracing@solihull.gov.uk](mailto:contacttracing@solihull.gov.uk)  **DFE Helpline** Phone: 0800 046 8687  Email: DfE.coronavirushelpline@education.gov.uk  Opening hours: 8am to 6pm, Monday to Friday  Saturday to Sunday, 10am to 6pm | |
| **Ofsted must be notified of significant events within 14 days**  [**https://www.gov.uk/guidance/report-a-serious-childcare-incident**](https://www.gov.uk/guidance/report-a-serious-childcare-incident) | | | |
| **Whistleblowing**  NSPCC Whistleblowing Advice Line  0800 028 0285 | **Notifiable diseases**  West Midlands Health Protection Team  0344 225 3560 | | **Environmental Health**  0121 704 8000 |