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| **Concern about abuse or neglect of a child** ***or*** **Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting** | **Concern about a child/young person or adult at risk of being drawn into extremism** |
| **Solihull Council:**Natasha Chamberlain - Senior Adviser **0121 704 6620**Lisa Morris - Early Years Team Manager **0121 704 6150**WMCTU Prevent Team: **01212510241****Referral email address:** **ctu-gateway@west-midlands.pnn.police.uk** |
| **Childrens Social Care – for MASH referrals and advice**Multi-agency Safeguarding Hub**0121 788 4300** option 2Emergency Duty Team **Out of hours: 0121 605 6060**  |
| **Allegation against a member of staff or a childminder** | **Coronavirus Support** |
| **LADO** Local Authority Designated Officer**0121 788 4310**[**https://www.gov.uk/guidance/report-a-serious-childcare-incident**](https://www.gov.uk/guidance/report-a-serious-childcare-incident) |  **Public Health at Solihull Council** –For advice or where a setting has reached the [threshold](https://www.solgrid.org.uk/eyc/wp-content/uploads/sites/31/2021/09/Solihull-Procedure-for-Managing-Covid-Cases.pdf) of confirmed cases please contact 0121 704 6892 or email contacttracing@solihull.gov.uk**DFE Helpline** Phone: 0800 046 8687 Email: DfE.coronavirushelpline@education.gov.uk Opening hours: 8am to 6pm, Monday to FridaySaturday to Sunday, 10am to 6pm |
| **Ofsted must be notified of significant events within 14 days** [**https://www.gov.uk/guidance/report-a-serious-childcare-incident**](https://www.gov.uk/guidance/report-a-serious-childcare-incident) |
| **Whistleblowing**NSPCC Whistleblowing Advice Line 0800 028 0285  | **Notifiable diseases**West Midlands Health Protection Team0344 225 3560 | **Environmental Health**0121 704 8000 |