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| **Concern about abuse or neglect of a child**  ***or***  **Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting** | | **Concern about a child/young person or adult at risk of being drawn into extremism** | |
| **Solihull Council:**  Lorraine Lord - Senior Adviser: Safeguarding and Vulnerable Children **0121 704 6620**  Lisa Morris - Early Years Adviser **0121 704 6150**  WMCTU Prevent Team: **01212510241**  **Referral email address:** [**ctu-gateway@west-midlands.pnn.police.uk**](mailto:ctu-gateway@west-midlands.pnn.police.uk) | |
| **Childrens Social Care – for MASH referrals and advice**  Multi-agency Safeguarding Hub  **0121 788 4300**  **Out of hours: 0121 605 6060** | |
| **Allegation against a member of staff or a childminder** | | **Coronavirus Support** | |
| **LADO**  Local Authority Designated Officer  **0121 788 4310**  OFSTED Complaints (Early Years)  (must be reported within 14 days)  **0300 1234666** | | **Public Health at Solihull Council** –  For advice or to inform Solihull Council of a confirmed case please contact 0121 704 6892 or email [contacttracing@solihull.gov.uk](mailto:contacttracing@solihull.gov.uk)  **DFE Helpline** Phone: 0800 046 8687  Email: DfE.coronavirushelpline@education.gov.uk  Opening hours: 8am to 6pm (Monday to Friday) | |
| **Ofsted must be notified of significant events within 14 days**  [**https://www.gov.uk/guidance/report-a-serious-childcare-incident**](https://www.gov.uk/guidance/report-a-serious-childcare-incident)  **if your operating circumstances do change (that is, you open or close):**  **let Ofsted know by sending an email to** [**enquiries@ofsted.gov.uk**](mailto:enquiries@ofsted.gov.uk) **with ‘Change in operating hours’ in the subject field**  **in the body of the email, confirm the unique reference number for each setting and the details of the change.** | | | |
| **Whistleblowing**  NSPCC Whistleblowing Advice Line  0800 028 0285 | **Notifiable diseases**  West Midlands Health Protection Team  0344 225 3560 | | **Environmental Health**  0121 704 8000 |