

## SAFEGUARDING & WELFARE CONTACT NUMBERS

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| <p align="center"><b>Concern about abuse or neglect of a child<br/>or<br/>Reporting of a serious accident or injury to, or the<br/>death of, any child while in the care of a setting</b></p>   |  | <p align="center"><b>Concern about a child/young person or adult<br/>at risk of being drawn into extremism</b></p>   |  |
| <p><b>Childrens Social Care – for MASH referrals and advice</b><br/>Multi-agency Safeguarding Hub<br/><b>0121 788 4300</b><br/>Out of hours: 0121 605 6060</p>  |  | <p align="center"><b>Solihull Council:</b><br/>Lorraine Lord - Senior Adviser: Safeguarding and<br/>Vulnerable Children <b>0121 704 6620</b><br/>Lisa Morris - Early Years Adviser <b>0121 704 6150</b><br/>WMCTU Prevent Team: <b>01212510241</b><br/>Referral email address: <a href="mailto:ctu-gateway@west-midlands.pnn.police.uk">ctu-gateway@west-<br/>midlands.pnn.police.uk</a></p>   |  |
| <p align="center"><b>Allegation against a member of staff or a<br/>childminder</b></p>  |  | <p align="center"><b>Coronavirus Support</b></p>   |  |
| <p align="center"><b>LADO</b><br/>Local Authority Designated Officer<br/><b>0121 788 4310</b></p> <p>OFSTED Complaints (Early Years)<br/>(must be reported within 14 days)<br/><b>0300 1234666</b></p>                                      |  | <p align="center"><b>DFE Helpline</b> Phone: 0800 046 8687<br/>Email: <a href="mailto:DfE.coronavirushelpline@education.gov.uk">DfE.coronavirushelpline@education.gov.uk</a><br/>Opening hours: 8am to 6pm (Monday to Friday)</p> <p align="center"><b>Public Health at Solihull Council –</b><br/>For general infection prevention advice, please contact<br/>0121 704 6892 or email <a href="mailto:contacttracing@solihull.gov.uk">contacttracing@solihull.gov.uk</a></p> |  |
| <p align="center"><b>Ofsted must be notified of significant events within 14 days</b><br/><a href="https://www.gov.uk/guidance/report-a-serious-childcare-incident">https://www.gov.uk/guidance/report-a-serious-childcare-incident</a></p> |  |  |  |
| <p align="center"><b>Whistleblowing</b><br/>NSPCC Whistleblowing Advice Line<br/><b>0800 028 0285</b></p>   | <p align="center"><b>Notifiable diseases</b><br/>West Midlands Health Protection Team<br/><b>0344 225 3560</b></p> | <p align="center"><b>Environmental Health</b><br/><b>0121 704 8000</b></p>   |  |