

## SAFEGUARDING & WELFARE CONTACT NUMBERS

<b>Concern about abuse or neglect of a child or Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting</b>		<b>Concern about a child/young person or adult at risk of being drawn into extremism</b>	
<b>Childrens Social Care – for MASH referrals and advice</b> Multi-agency Safeguarding Hub <b>0121 788 4300</b> Out of hours: 0121 605 6060		<b>Solihull Council:</b> Lorraine Lord - Senior Adviser: Safeguarding and Vulnerable Children <b>0121 704 6620</b> Lisa Morris - Early Years Adviser <b>0121 704 6150</b> WMCTU Prevent Team: <b>01212510241</b> Referral email address: <a href="mailto:ctu-gateway@west-midlands.pnn.police.uk">ctu-gateway@west- midlands.pnn.police.uk</a>	
<b>Allegation against a member of staff or a childminder</b>		<b>Coronavirus Support</b>	
<b>LADO</b> Local Authority Designated Officer <b>0121 788 4310</b>  OFSTED Complaints (Early Years) (must be reported within 14 days) <b>0300 1234666</b>		<b>DFE Helpline</b> Phone: 0800 046 8687 Email: <a href="mailto:DfE.coronavirushelpline@education.gov.uk">DfE.coronavirushelpline@education.gov.uk</a> Opening hours: 8am to 6pm (Monday to Friday)  <b>Public Health at Solihull Council –</b> For advice or to inform Solihull Council of a confirmed case please contact 0121 704 6892 or email <a href="mailto:contacttracing@solihull.gov.uk">contacttracing@solihull.gov.uk</a>	
<b>Ofsted must be notified of significant events within 14 days</b> <a href="https://www.gov.uk/guidance/report-a-serious-childcare-incident">https://www.gov.uk/guidance/report-a-serious-childcare-incident</a> <b>if your operating circumstances do change (that is, you open or close):</b> <ul style="list-style-type: none"><li>let Ofsted know by sending an email to <a href="mailto:enquiries@ofsted.gov.uk">enquiries@ofsted.gov.uk</a> with ‘Change in operating hours’ in the subject field<ul style="list-style-type: none"><li>in the body of the email, confirm the unique reference number for each setting and the details of the change.</li></ul></li></ul>			
<b>Whistleblowing</b> NSPCC Whistleblowing Advice Line 0800 028 0285	<b>Notifiable diseases</b> West Midlands Health Protection Team 0344 225 3560	<b>Environmental Health</b> 0121 704 8000	