

SAFEGUARDING & WELFARE CONTACT NUMBERS

Concern about abuse or neglect of a child or Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting		Concern about a child/young person or adult at risk of being drawn into extremism	
Childrens Social Care – for MASH referrals and advice Multi-agency Safeguarding Hub 0121 788 4300 Out of hours: 0121 605 6060		Solihull Council: Lorraine Lord Senior Adviser: Safeguarding and Vulnerable Children 0121 704 6620 Lisa Morris Early Years Adviser 0121 704 6150 WMCTU Prevent Team: 01212510241 Referral email address: ctu-gateway@west- midlands.pnn.police.uk	
Allegation against a member of staff or a childminder		Department for Education Coronavirus helpline	
LADO Local Authority Designated Officer 0121 788 4310 OFSTED Complaints (Early Years) (must be reported within 14 days) 0300 1234666		Phone: 0800 046 8687 Email: DfE.coronavirushelpline@education.gov.uk Opening hours: 8am to 6pm (Monday to Friday)	
Ofsted must be notified of significant events within 14 days https://www.gov.uk/guidance/report-a-serious-childcare-incident			
Whistleblowing NSPCC Whistleblowing Advice Line 0800 028 0285 8am to 8pm Monday to Friday	Notifiable diseases West Midlands Health Protection Team 0344 225 3560	Environmental Health 0121 704 8000	