

SAFEGUARDING & WELFARE CONTACT NUMBERS

Concern about abuse or neglect of a child or Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting Childrens Social Care – for MASH referrals and advice Multi-agency Safeguarding Hub 0121 788 4300 Out of hours: 0121 605 6060		Family Helpline <i>[incl. professionals]</i> Information, Advice & Support 0121 788 4327
Allegation against a member of staff or a childminder LADO <i>(Local Authority Designated Officer)</i> 077951- 28638 <u>lado@solihull.gov.uk</u> OFSTED Complaints <i>(Early Years - must be reported within 14 days)</i> 0300 1234666	Concern about a child/young person or adult at risk of being drawn into extremism Solihull Council: Natasha Chamberlain - Senior Adviser: 0121 704 6620 Lisa Morris - Early Years Team Manager: 0121 704 6150 WMCTU Prevent Team: 0121 251 0241 Referral email: <u>ctu-gateway@west-midlands.pnn.police.uk</u>	
DBS [Disclosure and Barring Service] <u>DBSRegionaloutreach@dbb.gov.uk</u>	DfE Incident Support Department for Education Incident Support helpline The <u>Department for Education Incident Support helpline</u> is available to answer any questions you have about national emergency issues. Telephone: 0800 046 8687 Monday to Friday, 8am to 4pm	
Ofsted must be notified of significant events within 14 days: <u>https://www.gov.uk/guidance/report-a-serious-childcare-incident</u> If your operating circumstances do change (that is, you open or close): let Ofsted know by sending an email to <u>enquiries@ofsted.gov.uk</u> with ‘Change in operating hours’ in the subject field in the body of the email, confirm the unique reference number for each setting and the details of the change.		
Whistleblowing NSPCC Whistleblowing Advice Line 0800 028 0285	Notifiable diseases West Midlands Health Protection Team 0344 225 3560	Environmental Health 0121 704 8000
FURTHER SUPPORT		
West Midlands Police Early Help Team [Solihull] Email:<u>SH_EARLYHELP@westmidlands.police.uk</u>	Solihull Refugee support Email:<u>refugees@solihull.gov.uk</u>	West Midlands Police Intel Form / FIB Email: <u>C8_FIBDEPT@westmidlands.police.uk</u> Force Information Bureau [FIB] Form