

# Family Helpline

**Early Help support for families  
and professionals in Solihull**

**0121 788 4327**

**Live from 3 March 2025**

**Available Monday-Thursday 09:00-16:30,  
Friday 09:00-16:00**

**Our dedicated team of duty workers support  
with topics such as:**

- **Parenting and family guidance**
- **School attendance and support in  
coordinating Early Help assessments  
and plans**
- **Signposting to local services such  
as Solihull Family Hubs**
- **Child behavioural issues and social development**
- **Health and emotional wellbeing**
- **Referrals to Family Support Workers**

**For safeguarding concerns, such as if a child is at  
risk of being harmed, call the Solihull Multi-Agency  
Safeguarding Hub (MASH) on 0121 788 4300**



**Working  
for Children  
and Families  
in Solihull**



**Solihull**  
METROPOLITAN  
BOROUGH COUNCIL