

SAFEGUARDING & WELFARE CONTACT NUMBERS

<p align="center">Concern about abuse or neglect of a child or Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting</p>		<p align="center">Concern about a child/young person or adult at risk of being drawn into extremism</p>	
<p align="center">Childrens Social Care – for MASH referrals and advice Multi-agency Safeguarding Hub 0121 788 4300 Out of hours: 0121 605 6060</p>		<p align="center">Solihull Council: Natasha Chamberlain - Senior Adviser 0121 704 6620 Lisa Morris - Early Years Team Manager 0121 704 6150 WMCTU Prevent Team: 0121 251 0241 Referral email: ctu-gateway@west-midlands.pnn.police.uk</p>	
<p align="center">Allegation against a member of staff or a childminder</p>		<p align="center">DfE Incident Support</p>	
<p align="center">LADO (<i>Local Authority Designated Officer</i>) 077951- 28638 lado@solihull.gov.uk</p> <p align="center">OFSTED Complaints (<i>Early Years - must be reported within 14 days</i>) 0300 1234666</p>		<p align="center">Department for Education Incident Support helpline</p> <p>The Department for Education Incident Support helpline is available to answer any questions you have about national emergency issues.</p> <p align="center">Telephone: 0800 046 8687 Monday to Friday, 8am to 4pm</p>	
<p align="center">Ofsted must be notified of significant events within 14 days https://www.gov.uk/guidance/report-a-serious-childcare-incident if your operating circumstances do change (that is, you open or close): let Ofsted know by sending an email to enquiries@ofsted.gov.uk with 'Change in operating hours' in the subject field in the body of the email, confirm the unique reference number for each setting and the details of the change.</p>			
<p align="center">Whistleblowing NSPCC Whistleblowing Advice Line 0800 028 0285</p>	<p align="center">Notifiable diseases West Midlands Health Protection Team 0344 225 3560</p>	<p align="center">Environmental Health 0121 704 8000</p>	
<p align="center">FURTHER SUPPORT</p>			
<p>West Midlands Police Early Help Team [Solihull] Email: SH_EARLYHELP@westmidlands.police.uk</p>	<p>Solihull Refugee support Email: refugees@solihull.gov.uk</p>	<p>West Midlands Police Intel Form / FIB Email: C8_FIBDEPT@westmidlands.police.uk Force Information Bureau [FIB] Form</p>	

Solihull Multi-Agency Early Help Flowchart

