Our Commitment to You

We will listen to you and your child

We will help your child to enjoy being at nursery

We believe it is important to:

* make this nursery a welcoming and caring place
* work together to make the nursery the best it can be
* help your child come to nursery whenever they can
* seek extra help if you or your child need it
* do what we have agreed to do

This version of our promise to you was agreed with parents and staff,

with contributions from our children on: *add date and a photograph*

*Please talk to us if you don’t feel this is fully achieved for you and your child*

The back of the poster

Extra information for staff and parents

We will ‘listen’ to you and your child

showing you how we value what you say through our words and actions

We will help your child to settle here

ensuring they are ***happy and thriving*** with us

***We strive to ensure our nursery is fully inclusive and meets the unique emotional, physical and learning needs of all our children***

We believe it is important to:

* make this a welcoming and caring place where all of us are valued and respected
* work together to understand what it’s like for you and your child in our settings and together, make it the best it can be
* consider the needs of you and your child when planning and implementing arrangements for transitions, attendance and events
* value information sharing between home and the nursery to ensure that together we can support your child in the best way
* recognise that extended families contribute rich information about children at home and in the community
* talk together in a timely way to share celebrations and concerns in 2-way discussions
* Work together and be flexible where possible to support good attendance at nursery for your child
* seek help and follow this through, in partnership with you, when support is needed from outside support agencies
* we know and understand the Special Educational Needs and Disabilities (SEND) code of practice and the rights of the child and family, and support you to know it too
* we all do what we agree to do, through positive relationships, in the best interests of your child