

## **SAFEGUARDING & WELFARE CONTACT NUMBERS**

Concern about abuse or neglect of a child or		Concern about a child/young person or adult at risk of being drawn into extremism	
Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting		Solihull Council: Lorraine Lord - Senior Adviser: Safeguarding and	
Childrens Social Care – for MASH referrals and advice  Multi-agency Safeguarding Hub  0121 788 4300		Vulnerable Children <b>0121 704 6620</b> Lisa Morris - Early Years Adviser <b>0121 704 6150</b> WMCTU Prevent Team: <b>01212510241</b>	
Out of hours: 0121 605 6060		Referral email address: <a href="mailto:ctu-gateway@west-midlands.pnn.police.uk">ctu-gateway@west-midlands.pnn.police.uk</a>	
Allegation against a member of staff or a childminder		Coronavirus Support	
LADO Local Authority Designated Officer 0121 788 4310		<b>DFE Helpline</b> Phone: 0800 046 8687 Email: DfE.coronavirushelpline@education.gov.uk Opening hours: 8am to 6pm (Monday to Friday)	
OFSTED Complaints (Early Years) (must be reported within 14 days) 0300 1234666		Public Health at Solihull Council – For advice or to inform Solihull Council of a case or potential case, please contact 0121 704 6892 or email contacttracing@solihull.gov.uk	
Ofsted must be notified of significant events within 14 days https://www.gov.uk/guidance/report-a-serious-childcare-incident			
Whistleblowing NSPCC Whistleblowing Advice Line 0800 028 0285	Notifiable diseases West Midlands Health Protection Team 0344 225 3560		Environmental Health 0121 704 8000