

November 2018

Urgent Care Services for Children in Solihull

Dear Parent / Guardian

This letter provides a further update about where to access care for your child if he/she is acutely ill or injured.

Solihull Hospital currently provides a Minor Injuries Unit which provides care for injuries in adults and children. The hospital also has an acute adult Medical Admissions Unit. There is no children's (paediatric) in-patient service and there are no children's doctors on-site for emergencies. Full children's (paediatric) emergency services are provided at Birmingham Heartlands Hospital where there is a dedicated Children's Emergency Department. In line with other minor injuries units, any acutely unwell child picked up by the ambulance service will bypass Solihull Hospital and go straight to Heartlands Hospital.

If your child has an injury:

Solihull Minor Injuries Unit can manage

- Cuts, abrasions, minor burns
- Minor head injury without loss of consciousness
- Sprains and strains
- Broken bones with no deformity

For more serious injuries you are advised to seek care at Birmingham Heartlands Hospital or other local A&E departments if nearer.

If your child is unwell:

For minor symptoms your local pharmacist may be able to help and your GP (or their out of hours cover) should be your provider of care for other common childhood illnesses and non-emergency problems.

If you are unsure, NHS 111 will be able to provide guidance about the best place to seek care.

If you feel your child needs hospital treatment, please do not take him / her to Solihull Minor Injuries Unit. Please take them to Birmingham Heartlands Hospital or another hospital that provides full A&E and Children's services.

If you feel your child's condition is critical or life-threatening call 999 for an emergency ambulance. They will take your child to Birmingham Heartlands Hospital, not Solihull.

Dr Ola Erinfolami

Clinical Service Lead for Emergency Medicine.