



PUBLIC HEALTH

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Please ask for: Denise Milnes
Date: 31st August 2018

Dear Headteacher,

Re: School Nursing Service

I am writing to inform you of some new innovations from the School Nursing team in Solihull. Since September 2017, the new Solihull Healthy Child Programme (0-19 years) Service incorporating School Nursing has achieved significant transformation including the use of the HAPI needs assessment tool and the ASQ school entry check. This transformation has significantly increased the health intelligence we have for our children and young people and enables the service to respond effectively to support families across the borough.

As commissioners, it is essential to us that our school nursing provider adopts digital tools for effective service delivery and the team will be introducing ChatHealth for all young people of secondary age enabling them to directly text the School Nurses from September. The School Nurse team will respond to every young person within one working day, greatly increasing the accessibility and visibility of the service in secondary schools. The team have also launched two age appropriate websites that children and parents/carers can access at www.healthforkids.co.uk and www.healthforteens.co.uk/solihull

When school nurses come into your setting, they will be equipped with a work mobile phone in order for them to signpost to these resources, where appropriate. They will also need to use their phones in primary schools when uploading data collected through the National Children's Measurement Programme. It is not anticipated that there will be any need for the school nurses to take photographs of children. Whilst we recognise that all schools have protocols around the use of mobile devices by visitors, ***we hope that you understand the necessity of school nurses having access to their work phones thus enabling them to fulfil their professional duties.***

Your co-operation with this is greatly appreciated and we hope that the students in your school will benefit greatly from the enhanced service delivery.

Kind regards,

Denise Milnes
Senior Public Health Specialist – Children and Young People
Commissioner of the Solihull Healthy Child Programme (0-19 years) Service