



Information Sharing

Information is only shared to protect children and safeguard their welfare and will not be used for any other purpose.

All information held by agencies within MASH will be kept and processed securely in line with the Data Protection Act 1998. It will be kept securely and only be accessed by those with a legal duty to do so.

Contact Details

Telephone



During Working Hours (Monday—Thursday 8.45am-5.20pm,
Friday 8.45am-4.30pm): 0121 788 4333

Evenings and Weekends (including Bank Holidays): 0121 605 6060

If a child or young person is in **immediate danger**, then call the Police on 999.

LSCB Website: www.solihulllscb.co.uk



SOLIHULL

Multi-Agency Safeguarding Hub (MASH)



Guidance for Parents and Carers

Solihull MASH: 0121 788 4333

What is MASH?

Solihull Multi-Agency Safeguarding Hub (MASH) is a partnership between Solihull Metropolitan Borough Council (SMBC), Children's Social Work Services, Education, Solihull Community Housing, West Midlands Police and Health agencies. These professionals work together and share information to safeguard children and young people in response to a referral about a child who may have been harmed or put at risk.



What happens after my child/young person is discussed within MASH?

If your child is thought to have been **harmed** or to be at risk of **significant harm**, now or in the future, a member of the Children's Social Work team will refer you to the Children's Assessment Team who will carry out a Child Protection Enquiry. This means that a Social Worker and sometimes a Police Officer will be in contact with you.

How does MASH Work?

If a referral has been received about your child, Children's Social Work Services will decide if the information suggests that there is a safeguarding concern. If there is, the agencies in the MASH will share relevant information they hold to better inform the decisions made about what action needs to be taken regarding the referral. The aim is to get a better understanding of the difficulties your children and family maybe facing as soon as possible. This allows us to offer the right level of support - at the right time, from the right people.

If there are **worries** and **concerns** for your child but these are **not felt to be child protection**, then a member of the Children's Assessment Team will contact you to arrange a social work assessment. This will help identify the right support and services to help these circumstances improve.

Information Sharing

If professionals are referring your child to Children's Social Work Services they will need to ask your permission first, unless they are reporting child protection concerns then your permission may not be required. MASH will aim to only share information with other agencies with your consent. However, if seeking your permission would cause a delay in safeguarding a child from harm or significant risk of harm, or in solving a crime or, in circumstances where there is a legal requirement to share the information, then information may be shared without your immediate consent.

If it is felt that you **do not need a social work service** but extra support and assistance may help your child and your family, this may be available within Solihull's Early Help offer. A representative from Early Help (who could be someone you already know), will contact you to discuss what is available and whether you wish to access support.